TERMS & CONDITIONS OF SALE

Definitions.

“Company” means Industrial Magnetics, Inc.
“Buyer” means the person or company to whom any Proposal is addressed.
“Product” means the product(s) proposed for sale by Company.
“Proposal” means the written quotation or invoice provided by Company to Buyer. These terms and conditions are incorporated into and made a part of each Proposal.
“Purchase Order” means a purchase order submitted by Buyer in response to a Proposal.
“State” means the State of Michigan.
“County” means the County of Charlevoix in the State.
“Warranty Period” means the warranty period provided in the Proposal and/or herein.

1. Acceptance. Company’s offer to sell the Product specified in each Proposal is expressly conditioned upon acceptance of these terms and conditions. Company objects to any additional or different terms and conditions contained in Buyer’s Purchase Order, none of which shall be binding or have any effect unless specifically agreed to in writing and signed by an authorized officer of Company. Failure by Company specifically to object to provisions contained in Buyer’s Purchase Order shall not be construed as a waiver of the terms and conditions. Company reserves the right to substitute substantially comparable goods for the Product stated in any Proposal. A binding contract for each Product sold to Buyer is made under these terms and conditions.

2. Prices & Shipments. All prices are F.O.B. Company’s facility or other place of manufacture. Buyer is responsible for all costs of transport and insurance. There is a convenience fee of 3% added to invoice amount for all invoices paid with a credit card. Prices do not include any goods or services, setup, start-up, and/or installation, safety equipment, signage, technical data or documentation, proprietary rights of any kind, qualifications, testing, or process performance that are not specifically stated in the Proposal. Prices are subject to change for any reason from the date of any Proposal unless otherwise stated.

3. Taxes & Other Charges. Buyer is responsible for the ultimate payment of all federal, state, local, foreign or provincial taxes, fees, or charges of any nature (other than Company’s income-based taxes) imposed by any governmental authority that may be assessed or levied on materials sold to Buyer provided that such taxes are added to the sales price where Company has a legal obligation to collect them. If Buyer is exempt, Buyer shall provide Company with the documentation necessary to support such a claim and to allow Company to document its decision not to collect such tax.


a. If Buyer requests changes to the Product after Company’s acceptance of Buyer’s Purchase Order, Company will issue a revised Proposal specifying any changes in the time of delivery and cost of the requested change. The proposed change shall not become effective unless and until Buyer signs a Purchase Order recording the change in accordance with Company’s revised Proposal. Buyer agrees to pay to Company a cancellation charge, computed on the following basis: Company’s full costs incurred to date, including without limitation, costs of all engineering work, design and drawings, work in progress, raw materials, supplies, administrative expenses, and overhead (20% of the purchase price), plus all commitments made by Company in connection with the order, less such allowances as may be in position to make for any standard components and scrap material, in Company’s sole determination.

b. If any portion of a Product is identified as “Special” or “Made to Order”, Buyer’s order shall not be cancelled or cancellable by Buyer after acceptance by Company, except upon payment in full of the purchase price.

c. Company allows returns on select stocked items (“Stocked Product”) with a minimum restocking fee of 25% of the purchase price. Whether a Product qualifies as a Stocked Product eligible for return hereunder will be determined by Company in its sole discretion, and Buyer agrees to contact Company prior to returning any Product that it believes may be a Stocked Product prior to returning any such item. Such Stocked Product must be returned in new condition within 30 days of shipment and will be inspected upon delivery to Company. If the returned item requires any refurbishing, the repair labor and materials will be added to the restocking fee and Company will communicate the total restocking fee prior to placing back into stock. Buyer may request to have the Product shipped back to them including a fee of $125 for inspection and freight rather than restocking the Stocked Product.

5. Delivery Dates. All delivery and shipment dates quoted are approximate and subject to Company’s availability schedule. Company will make reasonable efforts to meet the delivery date(s) quoted; however, Company does not assume liability, consequential or otherwise, because of any delay or failure to deliver all or part of a Proposal on the date stated.

6. Installation, Maintenance & Operation. Buyer is solely responsible for installation, operation, and maintenance of the Product in accordance with the manual(s).

7. Credit & Payment Terms.

a. For all export orders (excluding Canada), payment in full is required prior to manufacture and shipment of the Product(s). Buyer will receive a pro forma invoice for any such export order when Company receives a valid and binding Purchase Order. For domestic orders, unless other terms of payment are specified in any Proposal: (i) for orders under $50,000, Buyer shall pay Company 100% of the purchase price within 30 days from the date of shipment from Company (including special orders of $50,000 or less), (ii) for orders over $50,000 up to $100,000, Buyer shall pay Company 75% of the purchase price within 30 days from the date of shipment from Company, and the remaining 25% of the purchase price 30 days after shipment from Company’s facility; and (iii) for orders over $100,000, Buyer shall pay Company 25% of the purchase price when submitting a Purchase Order to Company, 25% of the purchase price upon approval of drawings in writing and the remaining 50% of the purchase price net 30 days after shipment from Company’s facility.

b. Buyer shall make all payments in full without any deduction for any claim or setoff or recoupment. The payment terms stated in any Proposal are conditioned upon approval of Buyer’s credit and may be withdrawn or amended at any time by Company at its discretion if Buyer does not (i) maintain a satisfactory credit rating or (ii) maintain its account with Company in good standing. Company reserving the right to charge interest on all outstanding balances from the original due date of the invoice. In the event Company refers delinquencies to an attorney or an agent for collection, Buyer shall pay all costs of collection, including attorneys’ fees. Should Buyer become bankrupt, all contractual obligations of Company to Buyer shall terminate. Notwithstanding the foregoing, if Buyer wishes to dispute an amount which has been invoiced by Company, it will nonetheless make payment on the due date to Company’s attorneys who shall hold such amounts in dispute.

8. Security Interest. Company retains, and Buyer hereby grants, a security interest (“Security Interest”) in the Product and any proceeds therefrom to secure any portion of the purchase price not paid. These terms and conditions constitute a written security agreement provided by Buyer to Company covering all Product sold by Company to Buyer and any proceeds therefrom. Company may record a Uniform Commercial Code Financing Statement evidencing this Security Interest. Company has all rights and remedies accorded by law or equity to a secured seller, including the right to enter upon the premises where the Product shall be located for purposes of removing or rendering them ineffective, and all such rights and remedies shall be cumulative. Buyer shall (i) maintain insurance against all risks to cover full replacement value of the Product until Company has been paid in full and agreed to do all things and acts necessary to perfect and maintain such Security Interest for the benefit of Company and (ii) notify Company of the sale, lease, or other disposition of the Product, which notice shall include details of where the proceeds of such sale, lease, or other disposition are deposited.

9. Title and Risk of Loss. Title and risk of loss or damage to the Product shall pass to Buyer upon tender of delivery F.O.B. Company’s facility or other place of manufacture. Any claim by Buyer for damage occurring during shipment shall be made directly against the freight carrier, with a copy of such claim forwarded to Company within ten (10) days. Any shipments returned to Company as a result of Buyer’s unexcused delay or failure to accept delivery will require Buyer to pay all additional costs incurred by Company.

10. Product Acceptance. All Product will be deemed accepted by Buyer if Buyer does not provide Company with a written notice of rejection within five (5) days of the date of delivery to Buyer, which notice shall specify in detail any reasons for rejection.

11. Limited Warranty.
a. Company warrants that the Product manufactured by it and delivered hereunder will be free of defects in material and workmanship for the Warranty Period. Such warranty is conditioned upon Company receiving written notice of any alleged defect within ten (10) days after its discovery within the Warranty Period. Upon receipt of such timely notice, Company shall make an investigation and inspection of such alleged defect. In the event Company determines that the Product is defective, Company, at its option and sole discretion, shall either correct such nonconformity by suitable repair to such defective Product, furnish a replacement part F.O.B. point of shipment, or return to Buyer the purchase price paid for such defective Product; provided that in all instances, Buyer has fully paid for the Product and has stored, installed, maintained, and operated such Product in accordance with good industry practices and has complied with the terms and conditions of this Agreement. GOING WARRANTY COMPANY MAKES NO WARRANTIES WHATSOEVER WITH RESPECT TO THE PRODUCT(S), INCLUDING WITHOUT LIMITATION ANY (A) WARRANTY OF MERCHANTABILITY, (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, (C) WARRANTY OF TITLE, OR (D) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; IN EACH CASE, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE.

b. The warranty provided herein is not transferable by Buyer to any third party.

c. Goods, components, and materials not manufactured by Company (“Third-Party Product”) may constitute, contain, be manufactured into, or otherwise be used or included by the warranty coverage herein set forth. COMPANY MAKES NO REPRESENTATIONS OR WARRANTIES WITH RESPECT TO ANY THIRD-PARTY PRODUCT, INCLUDING WITHOUT LIMITATION ANY (A) WARRANTY OF MERCHANTABILITY, (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, (C) WARRANTY OF TITLE, OR (D) WARRANTY AGAINST INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF A THIRD PARTY; IN EACH CASE, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE. Third-Party Products shall only carry whatever warranty (if any) the third-party manufacturer has conveyed to Company and which can be assigned to Buyer.

d. The warranty provided herein shall not apply to any Product that has been altered, modified, or repaired by anyone other than Company or to any Product that has been damaged through accident, misuse, neglect, or lack of proper maintenance. The effects of corrosion, erosion and normal wear and tear on the Product shall be excluded from warranty. This warranty shall not apply to wear to the Product or wear to any of its parts or components caused by Buyer’s feed material or any of Buyer’s products.

e. All expenses under a warranty claim, including but not limited to, product freight, travel and lodging for Company service personnel for sitework purposes, and labor charges for all work performed, will be the responsibility of Buyer.

f. Unless otherwise specifically stated in the Proposal, all Products will be covered exclusively by the limited warranty set forth in this Section 11, and the Warranty Period for each such Product is 365 days from the date of shipment, except for any Suspended Electromagnet (SEM) anodized aluminum coil design Product, which will instead have a Warranty Period of ten (10) years from the date of shipment.

g. Buyer acknowledges that magnet and inductor supplies in advance in devices approved in advance by Company be used to maintain the integrity of the transformer oil and the limited warranty on the Product. For installations at elevations in excess of 8,000 feet above sea level, Buyer shall consult Company’s Engineering Department for application-specific product and warranty options. Buyer is responsible for changing transformer oil annually at a minimum in order to maintain the limited warranty set forth herein. An Oil Capacity chart is readily available in the SEMO Product Manual, SEMO Tech Sheet, and on Company’s website. In the event of a warranty claim due to product failure, documentation detailing the maintenance on the Product must be made available to Company.

h. Company will provide a pass-through warranty from the manufacturer of standard or software or firmware products furnished under a Proposal that, when used with Company’s specified hardware, such software or firmware product with published specifications. Unless otherwise provided in writing, Company makes no representation or warranty, express or implied, that the operation of software or firmware products will be uninterrupted or error free, or that the functions contained therein will meet or satisfy Buyer’s intended use or requirements. Software and firmware corrections are warranted for a period of three (3) months from the date of shipment, or the remainder of the original warranty, whichever occurs first.

12. EXCLUSIVE REMEDIES. THE REMEDIES PROVIDED HEREIN ARE BUYER’S SOLE AND EXCLUSIVE REMEDIES. IN NO CASE WHATSOEVER, WHETHER AS A RESULT OF BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING COMPANY’S OR BUYER’S NEGLIGENCE OR STRICT LIABILITY), OR OTHERWISE, SHALL COMPANY BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES INCURRED BY BUYER OR ANY THIRD PARTY ($S OF SALES, PROFIT, REVENUE, OR GOOD WILL; LOSS OF USE OF GOODS OR ANY ASSOCIATED EQUIPMENT OR MATERIAL; COST OF CAPITAL; COST OF SUBSTITUTE PRODUCTS, FACILITIES, OR SERVICES; DOWNTIME COSTS; ATTORNEYS’ FEES; OR LOSSES OR CLAIMS OF CUSTOMERS OR BUYER FOR SUCH DAMAGES. BUYER HEREBY AGREES TO DEFEND, INDEMNIFY, AND HOLD COMPANY AND ALL INDEMNIFIED PARTIES (AS DEFINED IN SECTION 17) HARMLESS FROM ANY AND ALL SUCH DAMAGES. BUYER FURTHER AGREES TO DEFEND, INDEMNIFY, AND HOLD COMPANY AND ALL INDEMNIFIED PARTIES HARMLESS FROM ANY AND ALL CLAIMS, LIABILITY, DAMAGES, OR EXPENSES (INCLUDING ATTORNEYS’ FEES) ASSERTED AGAINST COMPANY OR ANY INDEMNIFIED PARTIES AS A RESULT OF PROPERTY DAMAGE, PERSONAL INJURIES, OR DEATH, TO BUYER, ITS EMPLOYEES, OR ANY OTHER PERSON alkaline from the actions or inactions of any person other than COMPANY, INCLUDING, WITHOUT LIMITATION, THE ACTIONS OF BUYER, ITS EMPLOYEES, AGENTS, AND CUSTOMERS, INCLUDING ANY ALLEGATION OF DAMAGE OR INJURY DESCRIBED IN SECTION 17.

13. Limitation of Liability. Buyer’s remedies provided herein are exclusive, and the total liability of Company with respect to any Proposal and the Product furnished thereunder, in connection with the performance or breach thereof, or from the manufacture, sale, delivery, installation, repair, or technical direction covered by or furnished under a Proposal (including these terms and conditions), whether based on contract, warranty, negligence, indemnity, strict liability, or otherwise, shall not exceed the total amount paid by Buyer to Company for the Product upon which such liability is based.

14. Intellectual Property. No title to any of Company’s intellectual property rights shall be transferred to Buyer by virtue of these terms and conditions or any Proposal, and Buyer shall not use, disclose, or otherwise transfer any of the intellectual property rights to any third party without Company’s prior written consent. No title to or interest in any of Company’s intellectual property rights shall pass or vest to Buyer by operation of law or otherwise and all such intellectual property rights shall be solely owned by Company. Any and all rights and interest granted to Buyer by Company are intended for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity without Company’s prior written approval. Company has the right to enforce and protect its intellectual property rights, trademarks, and other proprietary rights at any time and for any reason, and the exercise by Company of such right shall not be deemed a waiver of Company’s rights or the rights of any third party with respect to any such intellectual property rights.

15. Confidentiality and Non-Solicitation. Any Proposals, quotes, invoices, order acknowledgments, prints, brochures, drawings, or other information furnished to Buyer by Company are intended for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity or used to the detriment of Company’s competitive position. In addition, Buyer hereby agrees, in order to maintain confidentiality, to print, brochures, drawings, or other information furnished to Buyer by Company for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity or used to the detriment of Company’s competitive position. In addition, Buyer hereby agrees, in order to maintain confidentiality, to print, brochures, drawings, or other information furnished to Buyer by Company for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity or used to the detriment of Company’s competitive position. In addition, Buyer hereby agrees, in order to maintain confidentiality, to print, brochures, drawings, or other information furnished to Buyer by Company for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity or used to the detriment of Company’s competitive position. In addition, Buyer hereby agrees, in order to maintain confidentiality, to print, brochures, drawings, or other information furnished to Buyer by Company for confidential use by Buyer, and shall not be disclosed by Buyer to any other person or entity or used to the detriment of Company’s competitive position.
16. **Buyer’s Use and Covenants.** Any safety devices, sensors, and guards offered in the Proposal are recommended for purchase. Buyer hereby agrees as part of Company’s consideration to sell the Product that Buyer hereby covenants to Company that Buyer: (a) will use Product only for its intended uses; (b) will keep Product level and balanced and in good repair; (c) will keep all guards, sensors, and safety devices in place; (d) will train all operators, service personnel, other employees, and third parties who operate the Product in accordance with the operator’s manuals and instruction sheets, within OSHA Regulations and within the applicable National Fire Protection Association (NFPA) and American National Standards Institute (ANSI) standards/recommendations; (e) will implement and enforce a Lockout/Tagout program per OSHA; (f) will conduct a Process Hazard Analysis of its process and will comply with the findings of its analysis; (g) has determined or will determine the proper NFPA classification for the area where the Product will be located and has ordered and will order from Company and from other suppliers only components that are suitable for that classification; (h) will comply with OSHA regulations, with applicable National Electric Code (NEC), NFPA, and ANSI standards/recommendations, and with any other applicable state or federal safety laws or regulations; (i) will install fire and explosion detection and suppression equipment appropriate to Buyer’s products and process; (j) has determined without reliance on Company that Product is a suitable component in Buyer’s process; (k) will not remove or modify any device, warning sign, operator’s manual, or work handling tools accompanying, installed on, or attached to the Product; (l) will comply with the terms of the Proposal including these terms and conditions; (m) will notify Company of the name and address of the new owner if ownership of the Product is transferred and furnish the new owner with all manuals, instructions, safety devices, sensors, and guards; (n) will, no later than ten (10) days after its occurrence, notify Company in writing of any accident or malfunction involving any Product which results in injury to or death of any person, including Buyer’s agents and employees, or damage to property, including Buyer’s property, or the loss of use thereof; (o) will cooperate fully with Company in investigating and determining the cause of any such accident or malfunction; and (p) will not use or operate any Product which is considered to be defective. Any use of Product in violation of any of the foregoing covenants shall be at Buyer’s sole risk and liability.

17. **Indemnification; Waiver of Subrogation.** Buyer agrees that if any damage or injury (including death) to any person or to any property (including loss of use thereof) results, or is alleged to have resulted, in whole or in part from any modification or alteration of the Product (including but not limited to the removal of any guards), from the improper or abnormal operation of the Product, or from Buyer’s breach of any covenants herein, then Buyer will defend, indemnify, and hold harmless Company and its affiliates and its and their respective officers, directors, employees, agents, successors, and assigns (collectively, “Indemnified Parties”) from all liability, damages, penalties, fines, settlement and/or compromise payments, costs, and expenses (including attorneys’ fees and all other costs of litigation and defense) arising from such injury or damage, whether the Indemnified Party’s liability or alleged liability be in contract, negligence, strict tort, or otherwise. Buyer covenants that any insurance policies carried by Buyer shall waive any right of subrogation of the insurers against the Indemnified Parties, and Buyer will deliver to Company satisfactory proof that such waivers have been incorporated into such insurance policies.

18. **Fire & Explosion Protection.** The Product may process, handle, and/or create fine dusts or powders. As such, there may be a fire and explosion hazard. Buyer agrees to contact its property insurance company and determine what, if any, fire or explosion protection requirements should be met and to inform Company of any such requirements. Fire and explosion detection and suppression systems vary depending on what materials Buyer is processing and using, and they are something that Buyer must coordinate throughout its factory. Buyer is solely responsible for determining what fire and explosion protection is necessary for its particular facility, including the Product, and Buyer must supply any necessary fire and explosion detection and suppression equipment or systems.

19. **Miscellaneous.**
   a. **Applicable Laws; Jurisdiction and Venue.** This contract shall be construed in accordance with the laws of the State. Exclusive venue and jurisdiction of any dispute between the parties regarding a Proposal and all related issues shall be with the local and federal courts of the County. Buyer hereby submits itself to this venue. In the event of a lawsuit, Buyer and Company each agree not to file any motion or defense asserting that the foregoing described courts are not a court of proper venue.
   b. **Force Majeure.** Neither party shall be responsible for any failure to perform the contract formed hereunder due to causes beyond its control, including, but not limited to, acts of God, labor disputes or shortages, acts of government or judicial action, or inability or delay in securing parts or components, provided that such inability or delay is not a result of any action or inaction on the part of Company, all whether foreseen or unforeseen. These items are sold for domestic consumption in the United States. If exported, Buyer assumes full responsibility for compliance with U.S. export controls.
   c. **Assignment.** None of the rights, duties, or obligations defined herein or in any Proposal may be assigned, transferred, or delegated without the prior written consent of the other party, and such consent shall not be unreasonably withheld.
   d. **Non-waiver.** Neither party’s failure to exercise any of its rights for any period shall constitute or be deemed a waiver or forfeiture of such rights.
   e. **Modification/Controlling Terms of Contract.** Any modification of these terms and conditions must be expressly agreed to in writing by authorized representatives of the parties. The applicable Proposal (including these terms and conditions) supersedes all previous written or oral commitments, and specifically defines the Product(s) to be delivered and constitutes the complete agreement between Company and Buyer.